





# REFRAMING THE FUTURE OF FINANCIAL SERVICES.

Embracing **DIGITAL TRANSFORMATION** for **FINANCIAL SOLUTIONS.** 

As the business and financial hub of Atlantic Canada, Nova Scotia has opportunities for start-ups and established businesses to expand their operations in a thriving market.

Tap into a skilled workforce built by some of the most innovative technology and financial firms in the world. As one of North America's most cost-effective cities for financial services operations, some of the biggest names in banking, insurance, shared services, securities, mutual funds and fintech are in Nova Scotia.

## **ABOUT THE SECTOR**

Multinationals in banking, insurance, and IT consulting build innovative teams in Nova Scotia to digitally transform their industries. The financial services industry is supported by expertise in the following areas:

- Blockchain
- Cyber Security
- Artificial Intelligence and Machine Learning
- Global Shared Services
- Data Analytics
- Centres of Excellence

#### **GLOBAL SHARED SERVICES**

Nova Scotia's global shared services advantage includes a unique time zone that supports same-day business operations in Europe and the east and west coast of North America. Pairing this with operational and labour cost savings and a strong talent pipeline, and you have the right business conditions for a thriving ecosystem of Global Shared Services offices in the Financial Services industry.

#### **CYBERSECURITY**

A growing number of cybersecurity companies in the province are undertaking R&D activities, outsourcing services, and offering cybersecurity as a service.

### **ARTIFICIAL INTELLIGENCE**

We have an established reputation for expertise in Al, data science and data analytics, with more than 15,000 Nova Scotians with skills in these areas. IBM has invested in several analytics-related projects across the province.

Dalhousie University is also home to the Institute for Big Data Analytics, working cross-departmentally to solve problems using Al.

#### **INCENTIVES**

We understand a solid economy is the foundation of a strong province. This is particularly true in the tech industry. Our operating costs are among the most cost-competitive in North America for companies working in the digital services industry. That's why we offer one of the most competitive business climates and incentives including:

- Research and Development Tax Credits: up to 50%
  of qualified Scientific Research & Experimental
  Development expenditures made in Nova Scotia are
  eligible as a tax credit.
- Payroll Rebate: Return on a company's eligible gross payroll, based on performance.
- Innovation Rebate Program: A 25% rebate on eligible project costs for investments in innovation, capacity expansion, and sustainability.
- Productivity and Innovation Voucher: financial assistance for small and medium-sized businesses to conduct research with expertise from our postsecondary institutions.
- Industrial Research Assistance Program: National Research Council provides advice, connections, and funding to help small and medium-sized businesses increase their innovation capacity and take ideas to market.
- **Export Programs**: funding programs to assist companies throughout the export process.

